

# Pennsylvania Turnpike Commission

Your account may have been charged the maximum fare. In order to be considered for an account adjustment, you must complete and return this form within 45 days from the date of transaction with a ticket and/or receipt and a copy of your statement. **INCOMPLETE REQUESTS WILL BE REJECTED AND RETURNED!**

**Return to:** PTC E-ZPass Customer Service Center  
300 East Park Drive  
Harrisburg, PA 17111 FAX # 717.565.4311

Returning Unused Ticket       Contest a Toll Charge       Other

Please explain:

**PLEASE PRINT CUSTOMER INFORMATION**

Name:

Address:

City:

State:

Zip Code:

Phone Number:

Signature:

E-ZPass Transponder Number:

License Plate:

State:

Transponder Issuing Agency:

Entry Interchange:

Date & Time of Entry:

Exit Interchange:

Date & Time of Exit:

Type of Vehicle:

**OFFICIAL USE ONLY:**

Amount Paid: \$

Amount Due: \$

Credit: \$

**E-ZPass credits will be applied electronically!**